

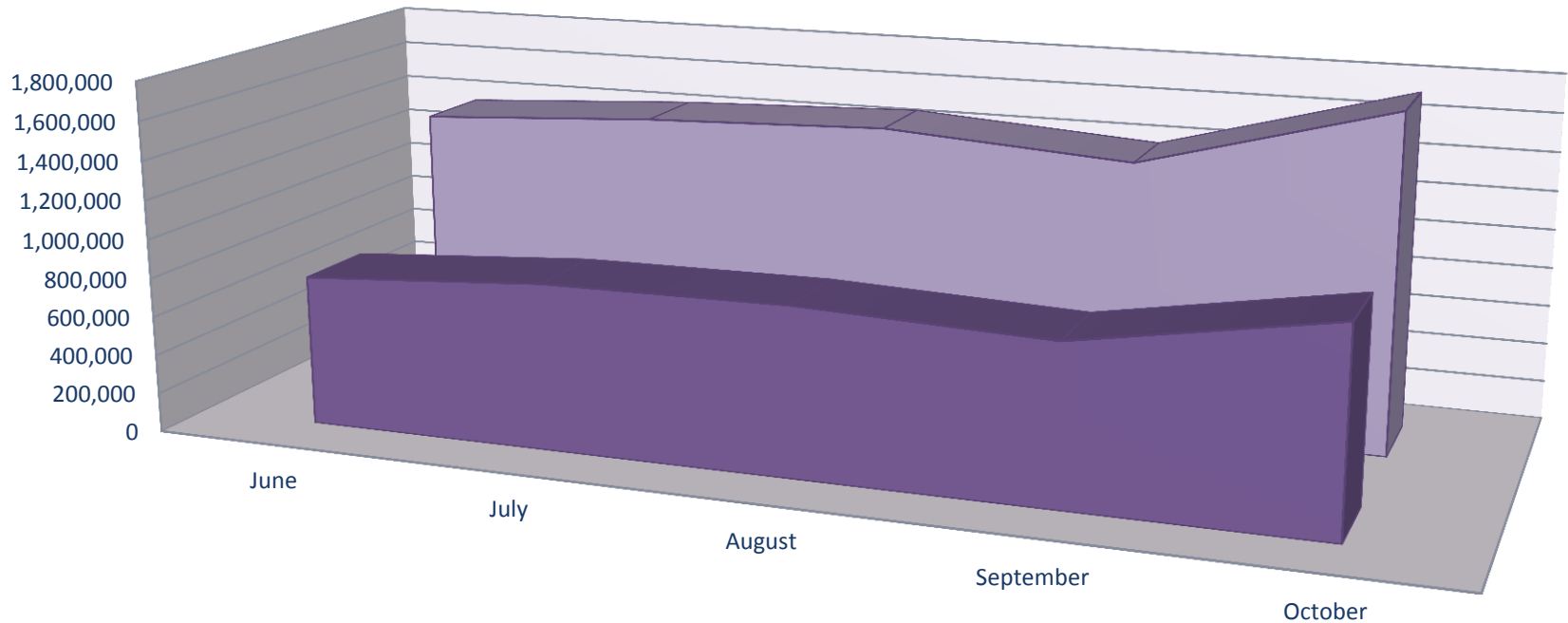


FLORIDA
**COURT CLERKS &
COMPTROLLERS**

Jennifer Fishback, E-Filing Portal Project Manager

SUMMARY OF PROGRESS

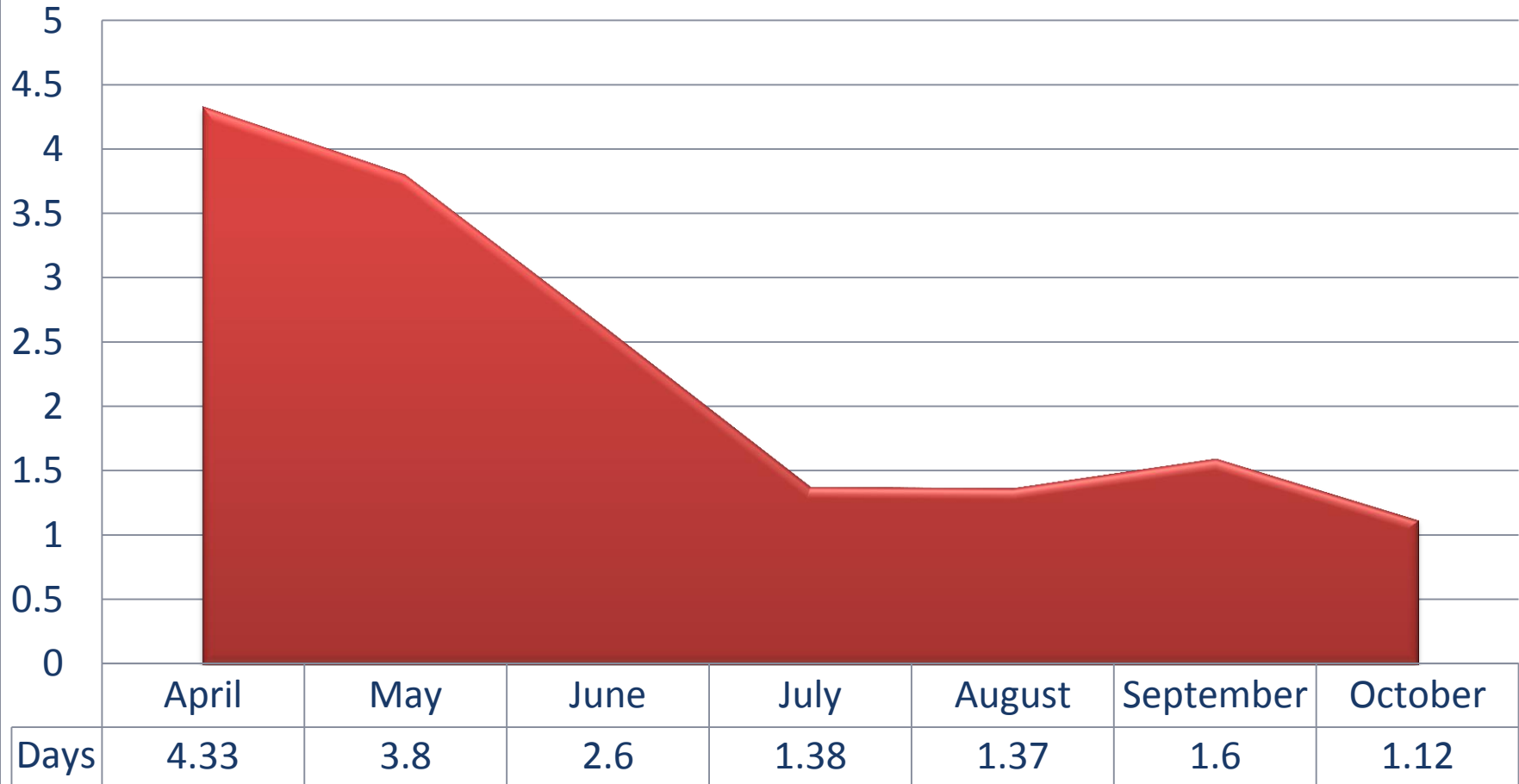
E-Filings



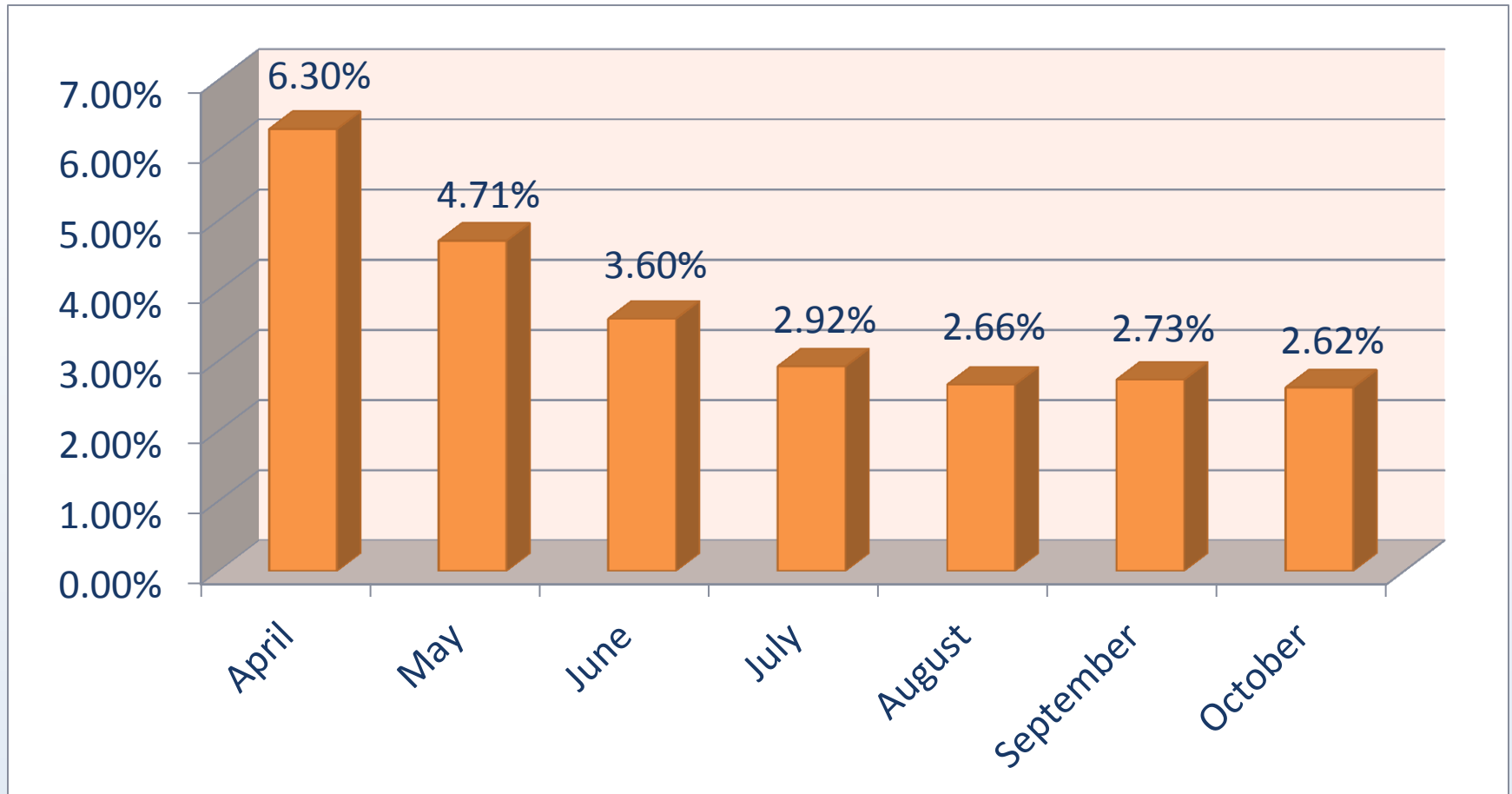
	June	July	August	September	October
■ Filings	770,271	851,751	862,496	815,272	1,031,964
■ Docs	1,362,567	1,432,126	1,471,109	1,385,515	1,730,634



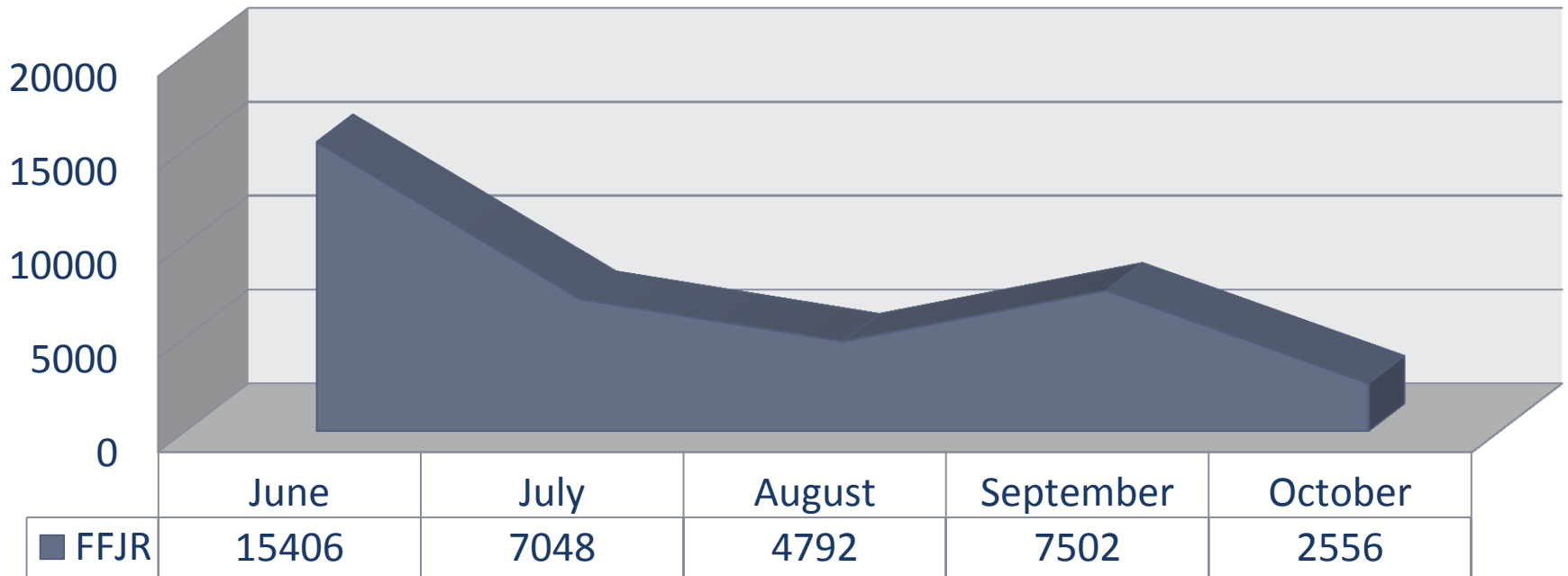
Average Days to Docket



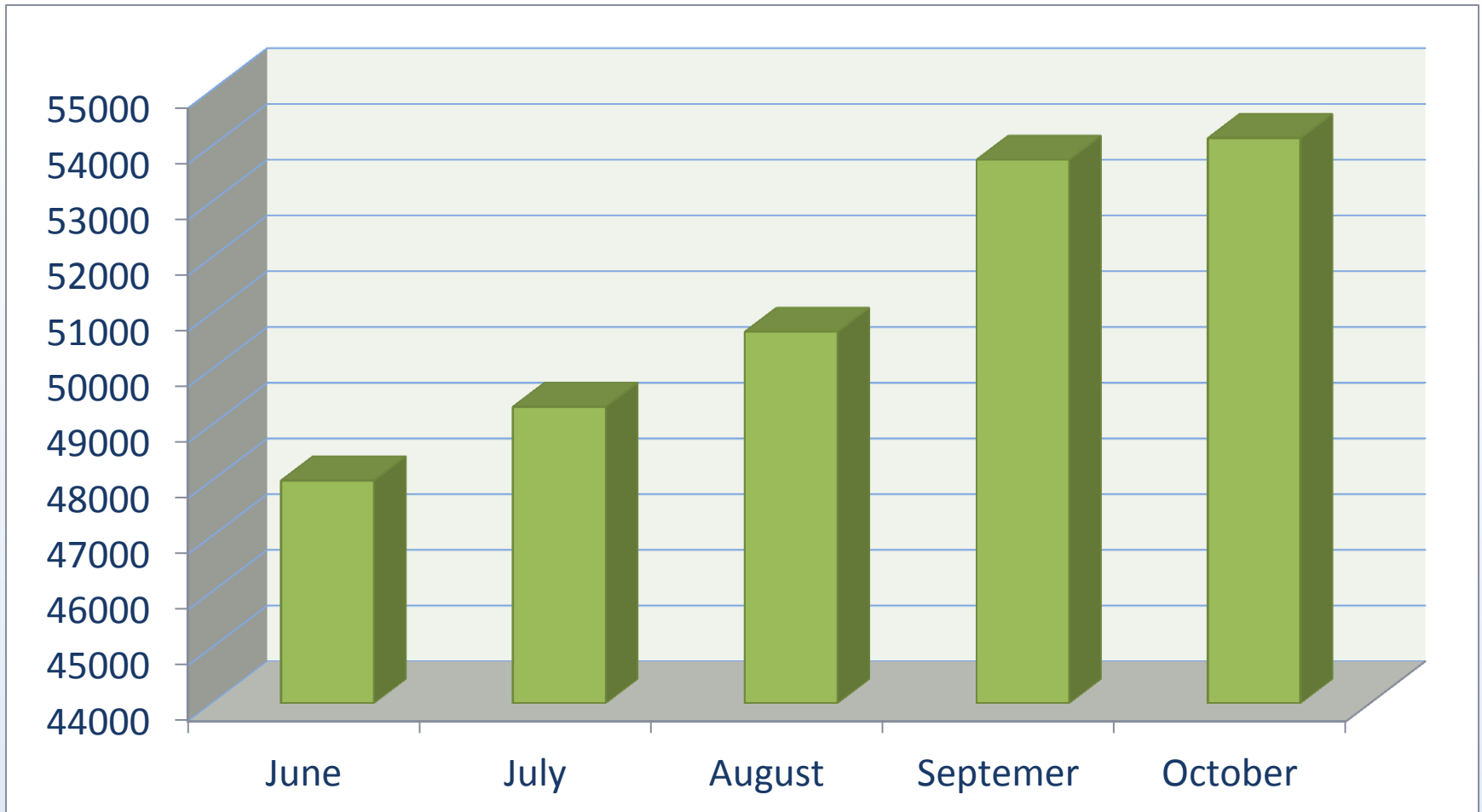
Pending Queue



Filed for Judicial Review



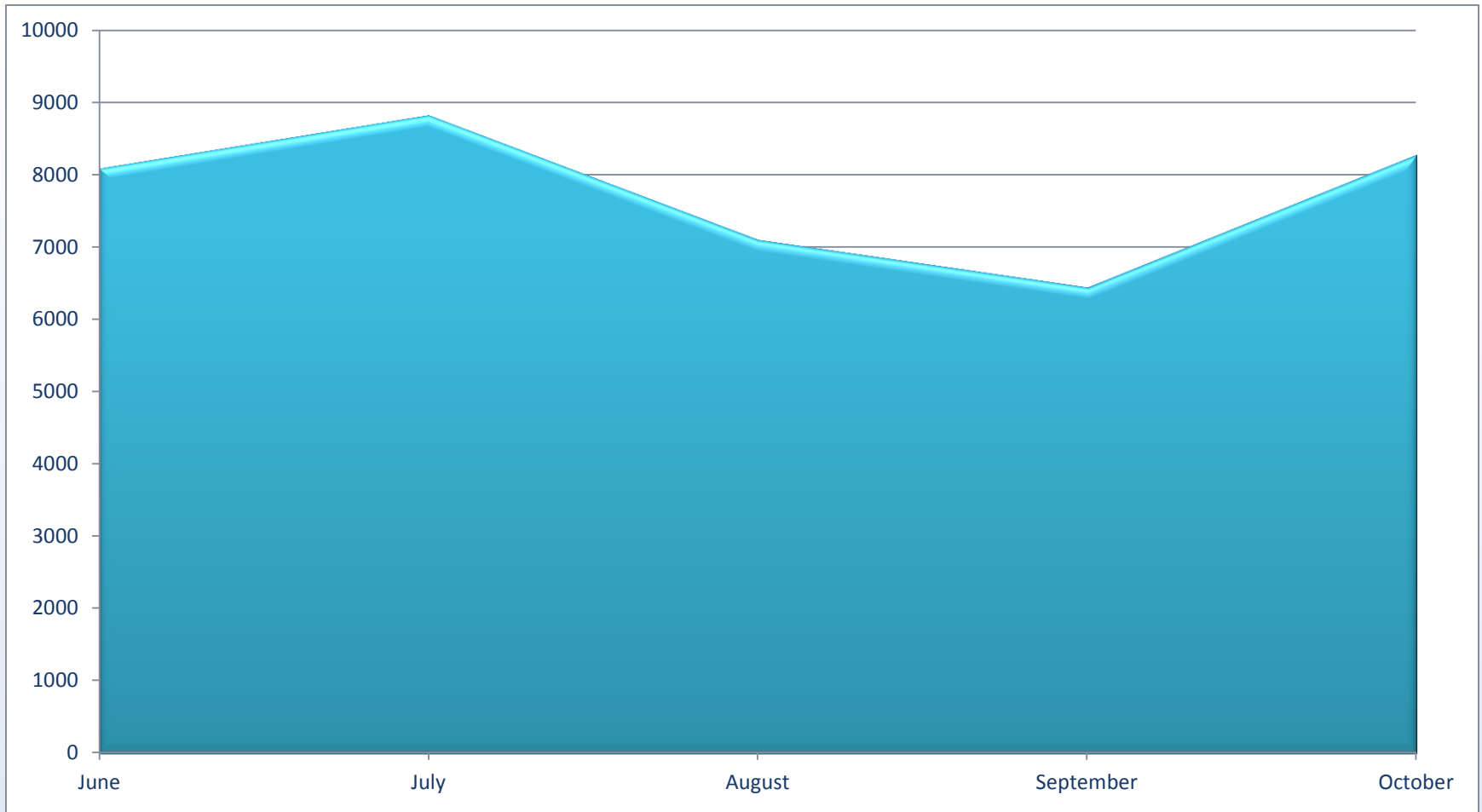
User Accounts



Explaining the Numbers

- ◆ Increased Filings and Documents
 - ◆ All Counties are on the portal
 - ◆ More divisions are enabled
 - ◆ Appellate filings
 - ◆ More portal user accounts
- ◆ Improved Filing and Document Quality
 - ◆ Filer Training and feedback
 - ◆ Software enhancements
 - ◆ Clerk training and updated business processes

Service Requests



Highlights

✦ Software Upgrades

- ✦ Updated Portal Home Page
- ✦ Added Jurisdictional Map
- ✦ Eliminated Filing Backlog
- ✦ eService
- ✦ District Court of Appeal Implementation
- ✦ Criminal E-Filing added 40 interfaces
- ✦ Provide information for filing fee reconciliation

Highlights

✦ Infrastructure Upgrades

- ✦ Added Second Internet Provider to provide redundancy
- ✦ Processing capacity more than tripled in preparation for 10/1
- ✦ Memory increased to 1TB allowing entire portal database to be cached

Highlights

✦ Training Provided

- ✦ WebEx recordings
- ✦ WebEx eService Sessions – 1170 + participants
- ✦ Workshops
- ✦ Presentations and demonstrations

✦ Production Support Provided

- ✦ County and Appellate CMS Portal integration troubleshooting
- ✦ Code configuration

Goals

- Improve Communications to user community
- Quarterly software releases
- Broaden our workgroup base to include representation from all divisions
- Increase automation

Upcoming Projects

- ◆ 2013.03 E-Filing Portal Software Release
 - ◆ Bug fixes
 - ◆ Portal Software Upgrade to .NET 4.0
 - ◆ # Documents and # Pages on Work Queue
 - ◆ Filing Date Time Stamp
 - ◆ Filer manage payment accounts
 - ◆ Deleted user audit trail
 - ◆ Target December 13 - 20
- ◆ February 3, 2014 Criminal E-Filing