

Report to the Authority on Payment Processing and Collections

Failed Payments

Return Reason	# of Returns	2013	# of Returns	2014	# of Returns	2015
R01 - NSF	31	\$12,041	96	\$29,988	43	\$13,474
R02 - Account Closed	0	\$0	5	\$1,443	7	\$1,552
R03 - No Account	50	\$16,729	45	\$14,452	46	\$13,505
R04 - Invalid Account Number	16	\$4,728	24	\$6,666	15	\$4,344
R08 - Payment Stopped	0	\$0	1	\$412	0	\$0
R09 - Uncollected Funds	0	\$0	0	\$0	1	\$398
R10 - Advised as Unauthorized	2	\$833	1	\$188	4	\$1,481
R16 - Account Frozen	1	\$421	8	\$1,738	6	\$1,904
R20 - Non Transaction Account	1	\$404	0	\$0	1	\$413
R29 - Debit Block	7	\$1,997	3	\$939	17	\$4,336
Total	108	\$37,153	183	\$55,826	140	\$41,406