

If you feel that an ePortal enhancement or deficiency request must be included in the proposed Release Package, you may utilize the User Forum process to request a reconsideration of the prioritized work. To initiate this process, please prepare the following information:

1. HEAT ticket number
2. Describe the business need
3. Describe the impact of not performing the requested upgrade
4. Reference any governing directives (AO, RJA, statute, etc.)

Email this information to the ePortal Project Manager, Levi Owens (lowens@flclerks.com) for submission to the Chair of the User Forum Subcommittee, Hon. DeWitt Cason (Clerk, Columbia County).