

## 2013.01 Release Package - final

HEAT ID	Short Description	HEAT Description	Impact to CMS Vendor?
366305	Change corrupt document reason message.	Filing documents 316062 and 316106 both have corrupted documents, which stated "Please Reject" (see screen print below). This message is confusing our clerks as the FCCC is directing them to reject but there is no reject process. Please modify this message.	No
357187	Clerk user name to be added to the pending queue area.	I am sending a request for a clerk user name to be added to the pending queue area. We are unable to determine who has placed the case in "pending queue", and when you have many users this can be a problem. Please let me know if you have any questions.	No
360205	Pending queue reason needs more text. Up to 3 sentences	In the Pending Queue, where a clerk enters the reason for a return to an attorney, the field seems to allow about 3 sentences of text. I would like to see this field expanded so clerks can add more detail as to why a filing is being returned, how to fix it, etc. This would cut down on the phone calls we get and then the emails we have to send w/ the additional details that we cannot fit in the text box	No
367413	Add Case Status to Review Queue	Add Case Status to Review Queue. There is a case status on the filer screen.	No
311561	Clone a case type with its associated docket codes.	Will there be future functionality to clone a case type with its associated docket codes? We had a request to add a new case type and 'associate all docket codes required for a negligence case'. While this was not difficult to do, it was time consuming to identify all of the existing docket codes on a case type and then manually add each one to the new case type.	No
231819	Only allow name suffixes that comply with CCIS.	Need to provide dropdown of only allowable suffix on the party. Only allowed suffix according to CCIS table are J, S and 1 thru 9. This causes a major problem when it hits the Odyssey CMS system since JR or Sr or ESQ etc are not allowed.	Yes
287518	Request "Existing Case Verification" pop-up to be removed from portal.	The Existing Case Search Pop-up Warning is causing multiple attorneys to contact Alachua County regarding the "error". Jean has requested the Pop-up Warning regarding the "Existing Case Verification" to be removed from the Eportal. See email attachment.	No
287831	County News Display Pane arrow needs to be identified and made visible to the user.	Eportal County News Display Pane. That arrow is so tiny it is virtually invisible and not anything a user would think to do. The default screen comes up without the news, so unless a filer knows it is there and wants to look at it, it will never be seen. Can the default be reset?	No

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357783	ePortal needs to catch corrupted documents.	Efiling 290830 This is one of the Corrupt images that did make it to our validation queue today. The message states "Corrupt Image, Please Reject". We can only move to Pending but cannot tell the user what is wrong with their document. Why would a corrupt Image even be placed in the Review Queue for Review. Shouldn't the Eportal verify the corrupt image and immediatly notify the eFiler?	No
295421	County admin changes thier work queue in the ePortal admin it cause payment issues for other counties.	Entities (Example Work Queues ) that are associated with "All" Organizations can only be edited by users who are granted function "Can Work Across All Organizations". By default "Can Work Across All Organizations" is only associated with "System User" and "System Administrator" roles. "System User" and "System Administrator" are typically assigned only to FACC/AMCAD Staff and not to individuals working for a county or law firm or an attorney. Defect is that it appears read-only property on dropdowns is not set thus allowing user to modify a read-only entry. This is a code defect.	No
187960	Replace the waiver reason textbox with a dropdown.	The Civil and Probate division had previously requested that the waiver reason for fees within the e-Portal be changed to a dropdown instead of text box. The initial selections that they'd like available within that dropdown are: <ul style="list-style-type: none"> <li>• Indigent</li> <li>• Not Applicable</li> <li>• Request Deferral</li> <li>• Exempt</li> </ul> * additional info in Journal	No
255294	When 'Save' is selected part of report is garbage and Login and Reject doesn't save either.	System Usage Report - If Save selected then part of report is also garbage and Login and Reject do not save either	No
290569	Assess the Reopen Fee according to FS 28.241(1)(e) using the exemptions.	(abbreviated description):  Florida Statute 28.241(1)(e) requires the payment of the \$50 reopen fee but provides for 18 exemptions. Some of these are programmable, some aren't. I would state that for consistent applicable of the assessing (or not assessing) of this fee, it be built into the portal. The filer could chose from one listing of event codes, if it would cause the triggering of the \$50 reopen fee, they could then be prompted to select one of the below exemptions as applicable. A clerk could make the final determination if it was an applicable exemption at the portal and contact the file if not.	Yes

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203186	Allow more than one phone number on a party.	Broward Clerk would like to propose an enhancement that the Portal allow more than one phone number on a party and designate those numbers as Home, Work, Fax, and Mobile. Right now everything is having to default to 'Home' in our CMS.	Yes
212094	Calculate the page count from the document, not user input.	ePortal is using filer input page count to calculate financials and to send back page count that is used as document page count in Odyssey. This is subject to error and result in inaccurate document page counts in Odyssey as well as inaccurate calculation of fees when fees are per page.	No
297415	Phone numbers in the County Admin screen are not correct.	Attached is a problem. When the User Id is created and all related information is entered. The phone number displays incorrectly in the view even though it looks OK.	No
374696	Revise FCTC Data elements on the ePortal for the Civil Divisions and generate electronic Cover Sheet	When a person is filing a new case for County Civil... the SRS Codes for County Civil is not on dropdown list "Proceeding Type of Case". Is it a configuration issue? How does the filer know which one to select?	No
396268	FTP file field addition for exemption status of the filing attorney	Enhancement request: FTP File: Exempt Status - Please provide the exemption status of the filing attorney. (i.e. if the attorney is part of a firm which is exempt)	No
396273	FTP File field addition for waiver reason	FTP file: Waiver Flag - Please include the waiver reason. It is our understanding that this will become a dropdown field. We would like to have "Exempt Agency" or "Exempt Attorney" to be in the dropdown list.	No
400528	Modify XML Envelope to include the Portal Review Work Queue from which the filing was completed.	Modify XML Envelope to include the Portal Review Work Queue from which the filing was completed.	No