



Florida Courts E-Filing Authority Board

Portal Progress Report July 2018

Carolyn Weber, Portal Program Manager



July E-Filing Stats

Recipients	Number
Submissions to Trial Court	1,411,331
Submissions to Department of Corrections	664
Submissions to Second District Court Appeal	55
Submissions to Florida Supreme Court	1,243
Submissions to Bureau of Vital Statistics	660
Total E-Filing Submissions	1,413,953
Total Individual Documents Submitted	2,086,153
Total Number of Pages	9,406,958



July Stats Continued

Category	Number
Average Submissions per Weekday	65,872
Highest Volume Day: July 17, 2018	71,878
Peak # of filings in 1 hour: 3 pm	8,124
New Case Initiation	78,503
Portal Accounts	204,191

May 2018 had the highest number of submission in any given month to date at 1,444,215

June 2018 had the highest average submissions per weekday at 65,899

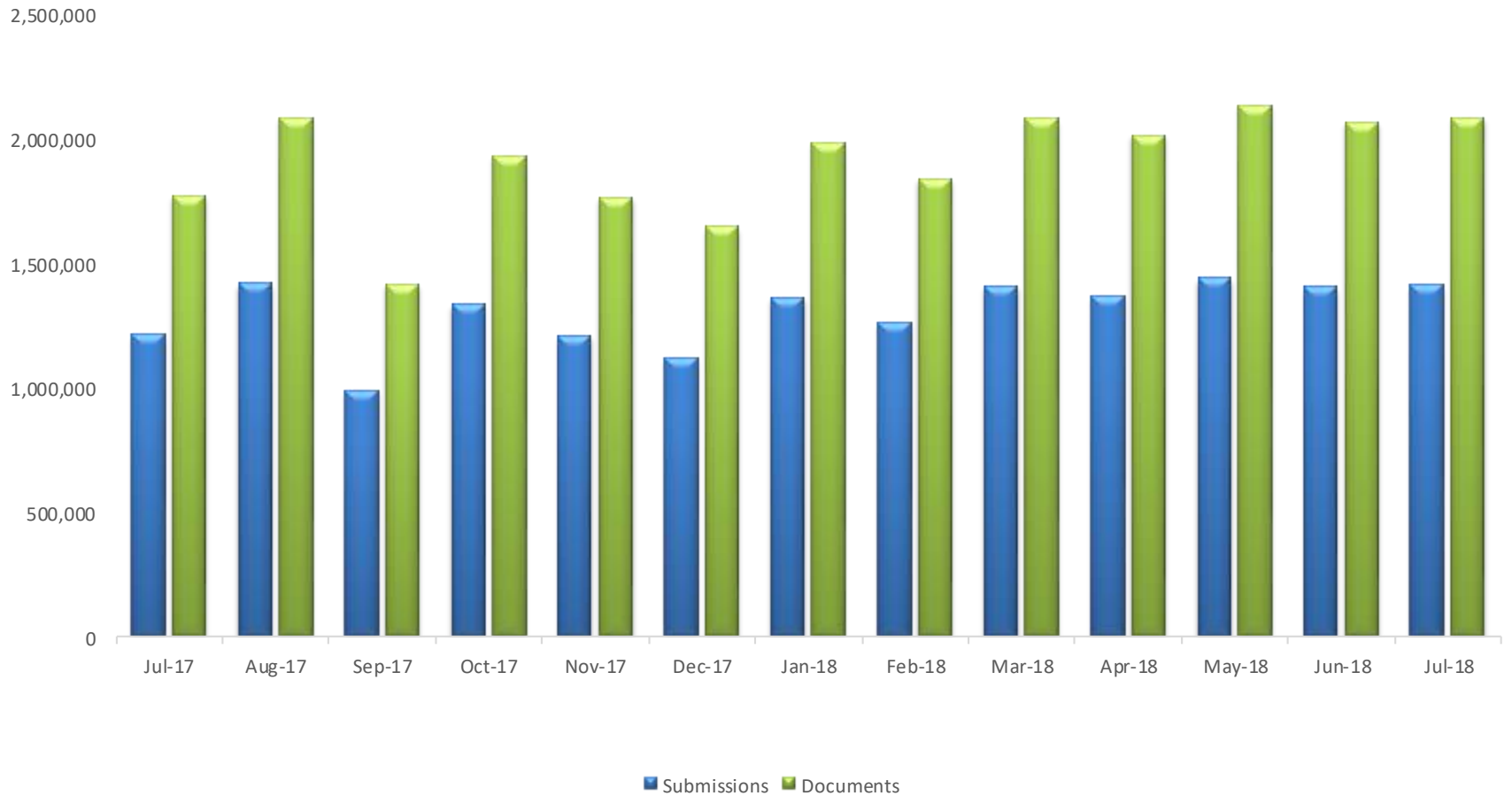
May 31, 2017 had the highest volume day at 74,102 submissions

June, 2018 had the most submissions during the 3:00 P.M. hour at 8,613

May 2018 had the most new cases filed during a given month at 85,736

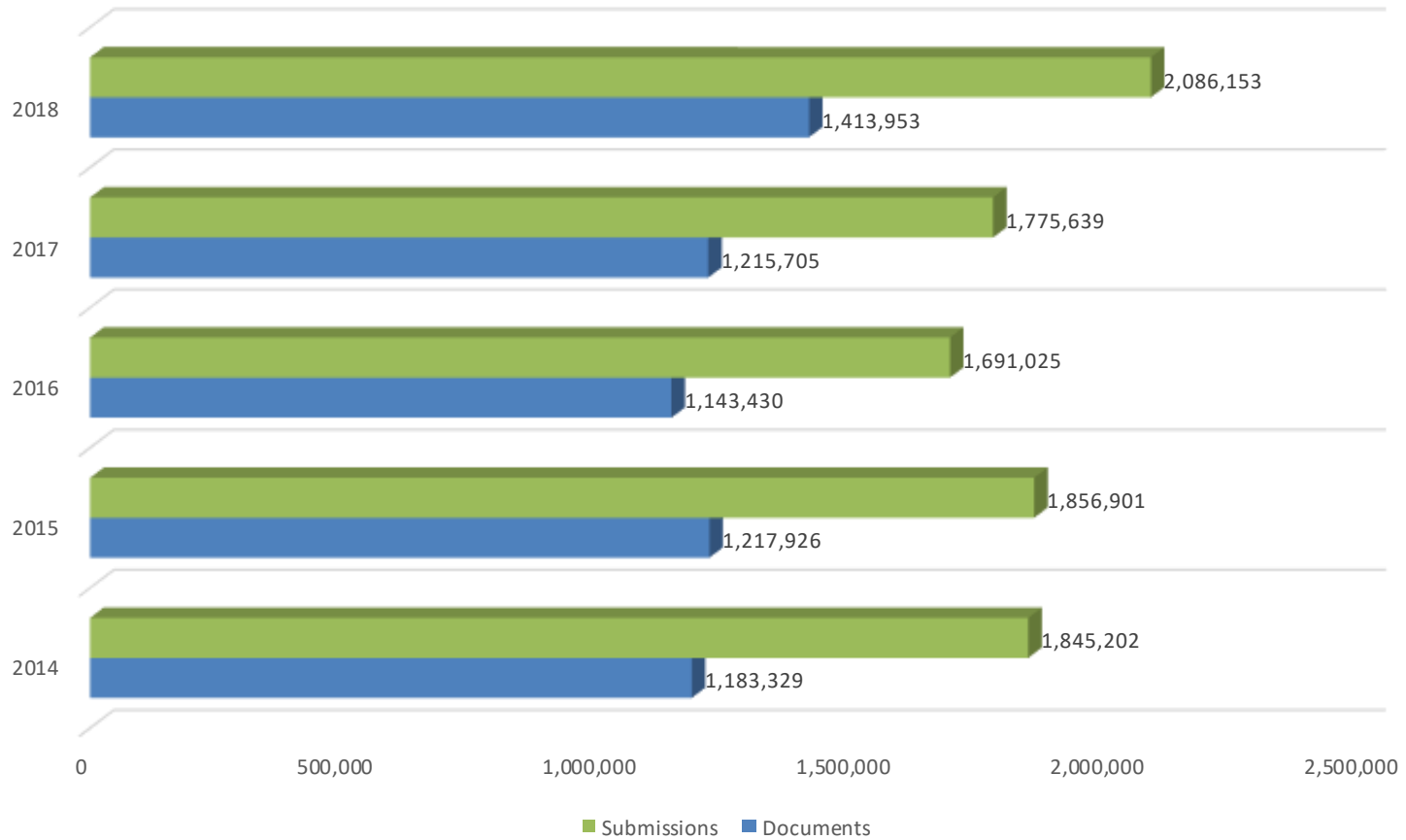


Year at a Glance



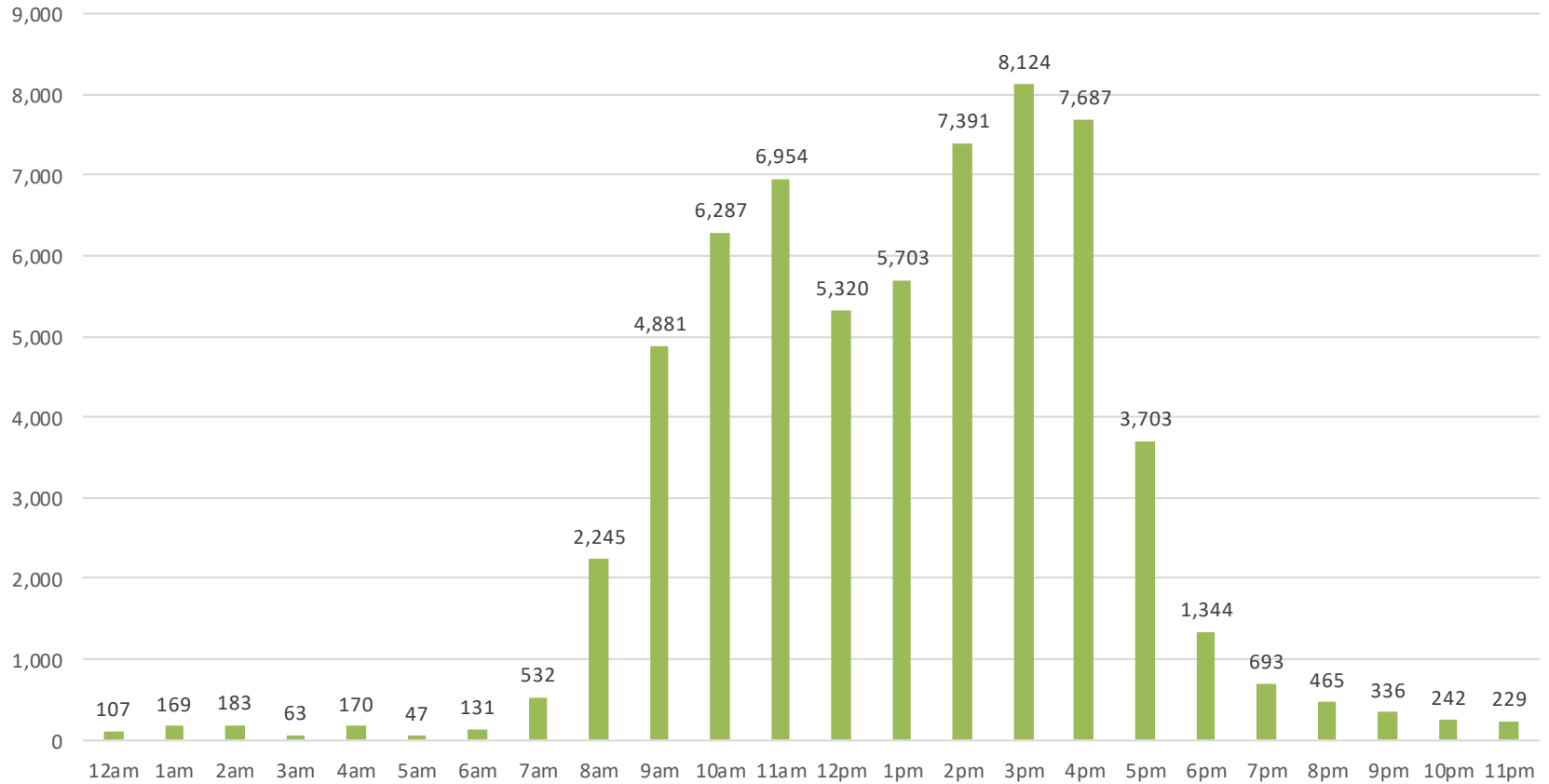


July E-Filing Last Five Years



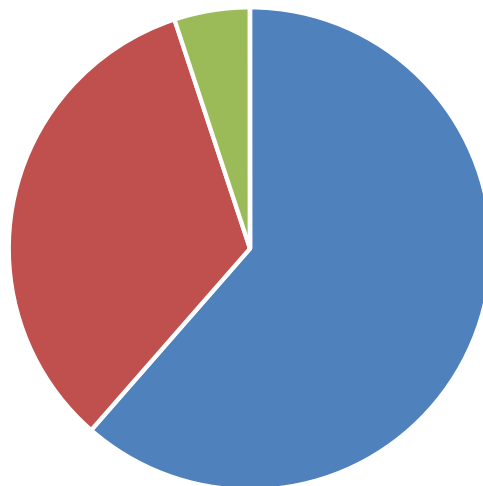


July Average # Filings Per Hour





Document Formats

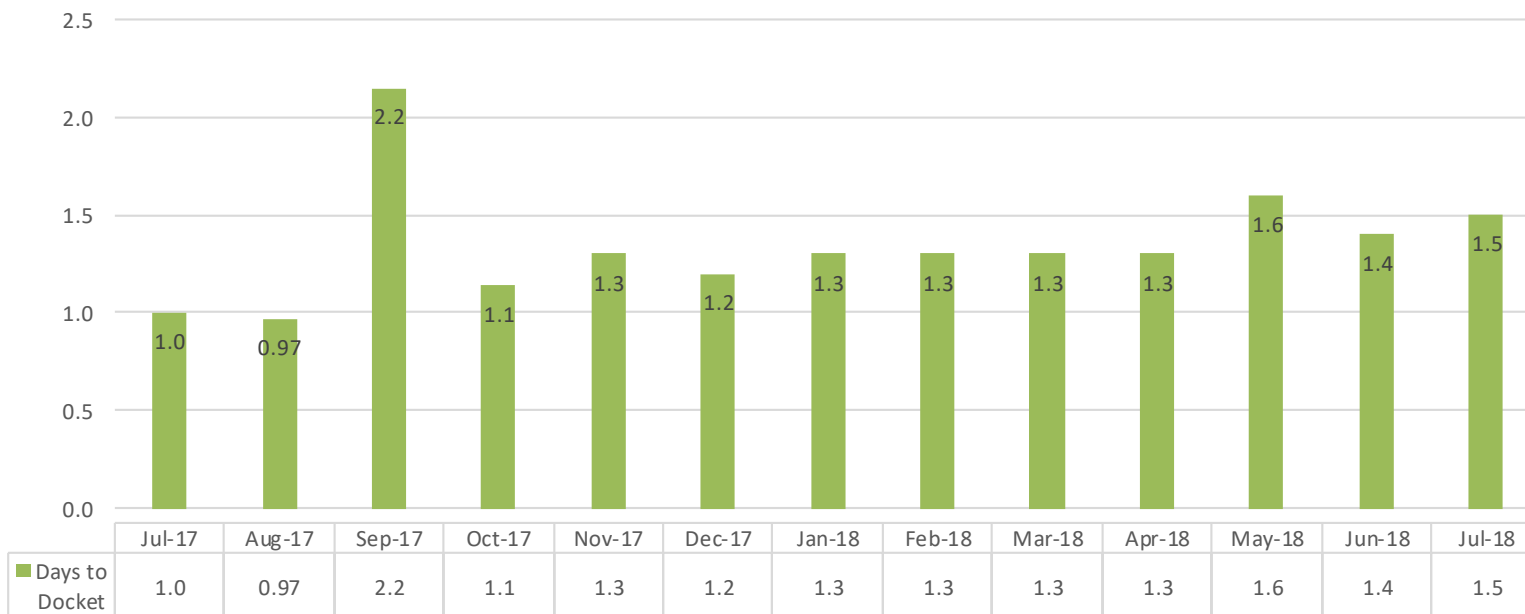


■ Scanned ■ Text ■ Word ■ WP

Format	Number
WordPerfect	62
Word	105,728
Text Based PDF	699,108
Scanned PDF	1,282,396



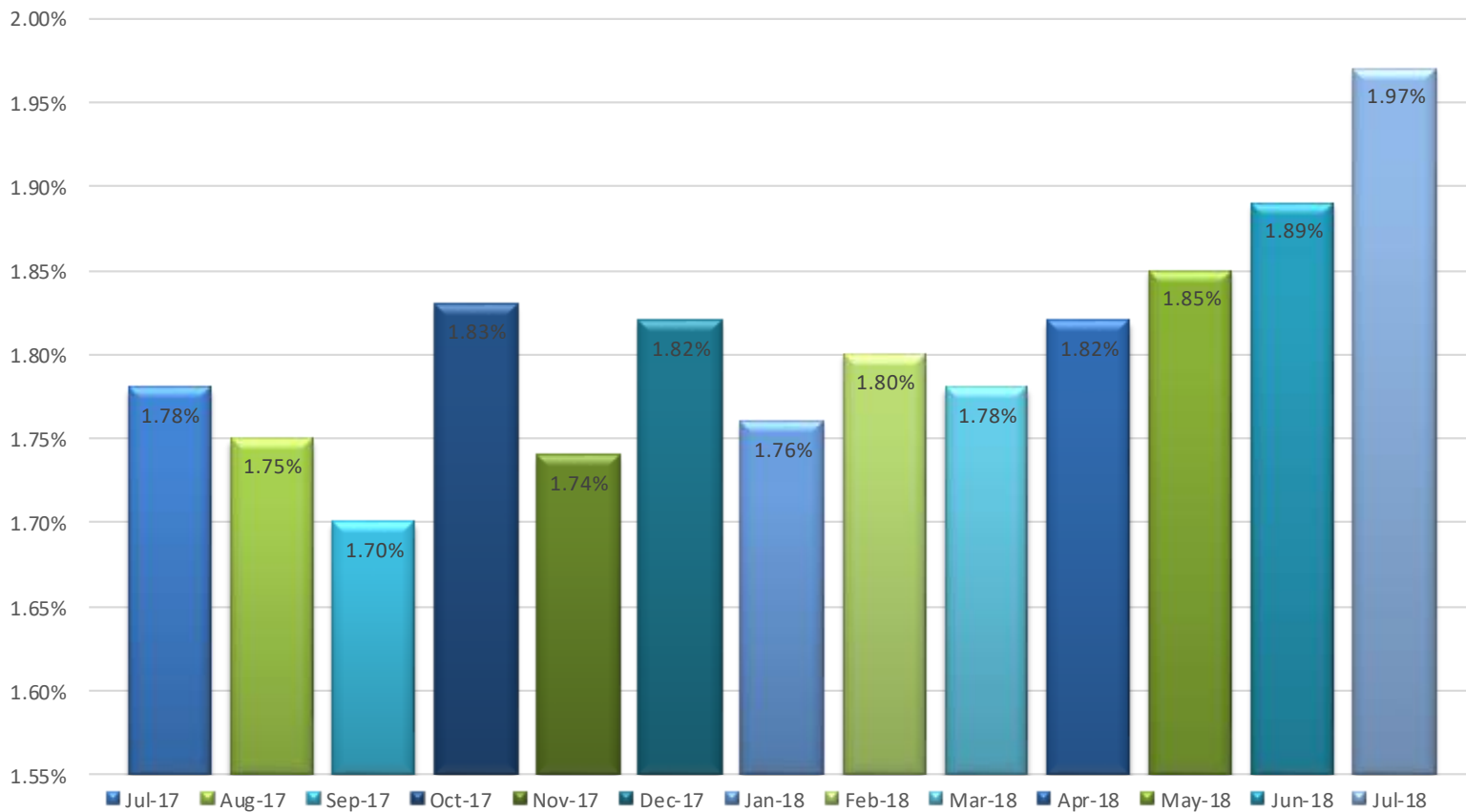
Average # Days to Docket in July



For more detailed information please contact Marleni Bruner (mbruner@flccoc.org) or Leonard Carper (lcarper@flccoc.org) at 850-386-2223



% Submissions Returned to Correction Queue in July



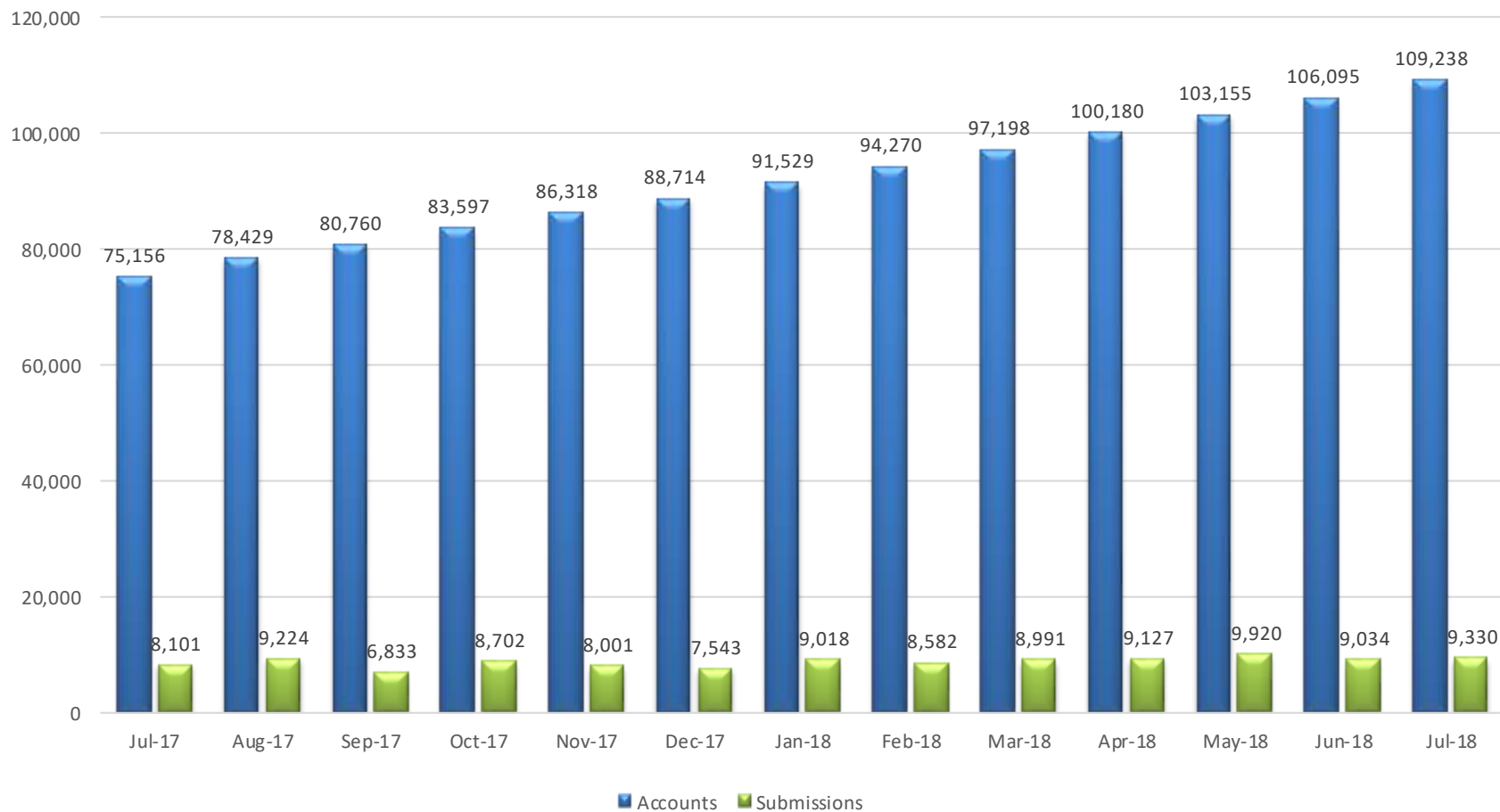


Portal Activity by Top Filer Roles in July

Filer Role	# of Accounts	# of Submissions	% of Submissions
Attorneys	80,307	1,215,813	86%
Judges	1,253	115,301	8.2%
Process Servers	1,228	43,278	3.1%
Self-Represented Litigants	109,238	9,330	0.7%

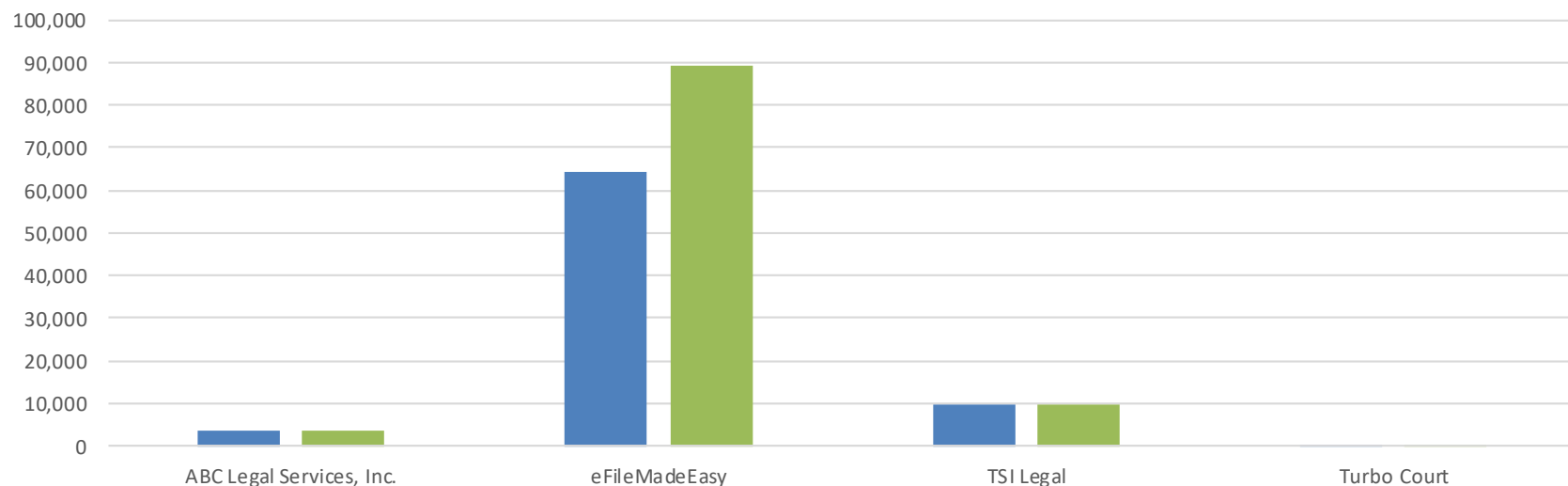


Self-Represented Litigant Accounts and Submissions for July





TPV July Submissions



Organization	# Submissions	# Documents
ABC Legal Services, Inc.	3,506	3,527
eFileMadeEasy	64,130	89,282
TSI Legal	9,457	9,457
Turbo Court	7	42



Portal Team Projects

Project	Status
System-to-System E-Filing [TPV]	Providing technical support to TPVs with system-to-system e-filing. 14 Vendors Certified, working with existing vendors to expand certification to the other filing paths and divisions
DIY Documents	Tenant Eviction interview completed 90 day proof of concept February 1, 2018; Small Claims interview is available in TEST for OSCA to review, adding 60+ additional interviews
Criminal Case Initiation	Working with FCTC Portal Sub-Committee to scope out the process and prepare a draft document
Release 2018.02	October 27, 2018
Bounce Backs	There are a large number of Portal accounts that receive multiple bounce back notifications. Working to clean up bad email addresses in the Portal
Change Advisory Board	Meets every other month to discuss Portal enhancement requests and make recommendations to the EFAB. Next meeting August 14, 2018
Release 2018.01MR	Testing Maintenance Release list – August 18, 2018