



# Florida Courts E-Filing Authority Board

## Portal Progress Report December 2017

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# December E-Filing Stats

Recipients	Number
Submissions to Trial Court	1,120,886
Submissions to Department of Corrections	533
Submissions to Second District Court Appeal	69
Submissions to Florida Supreme Court	1,068
Submissions to Bureau of Vital Statistics	531
<b>Total E-Filing Submissions</b>	<b>1,123,087</b>
Total Individual Documents Submitted	1,649,795
Total Number of Pages	7,933,102



# December Stats Continued

Category	Number
Average Submissions per Weekday	55,127
Highest Volume Day: December 5, 2017	64,326
Peak # of filings in 1 hour: 3 pm	7,352
New Case Initiation	65,873
Portal Users	179,260

June had the highest average submissions per weekday at 61,675

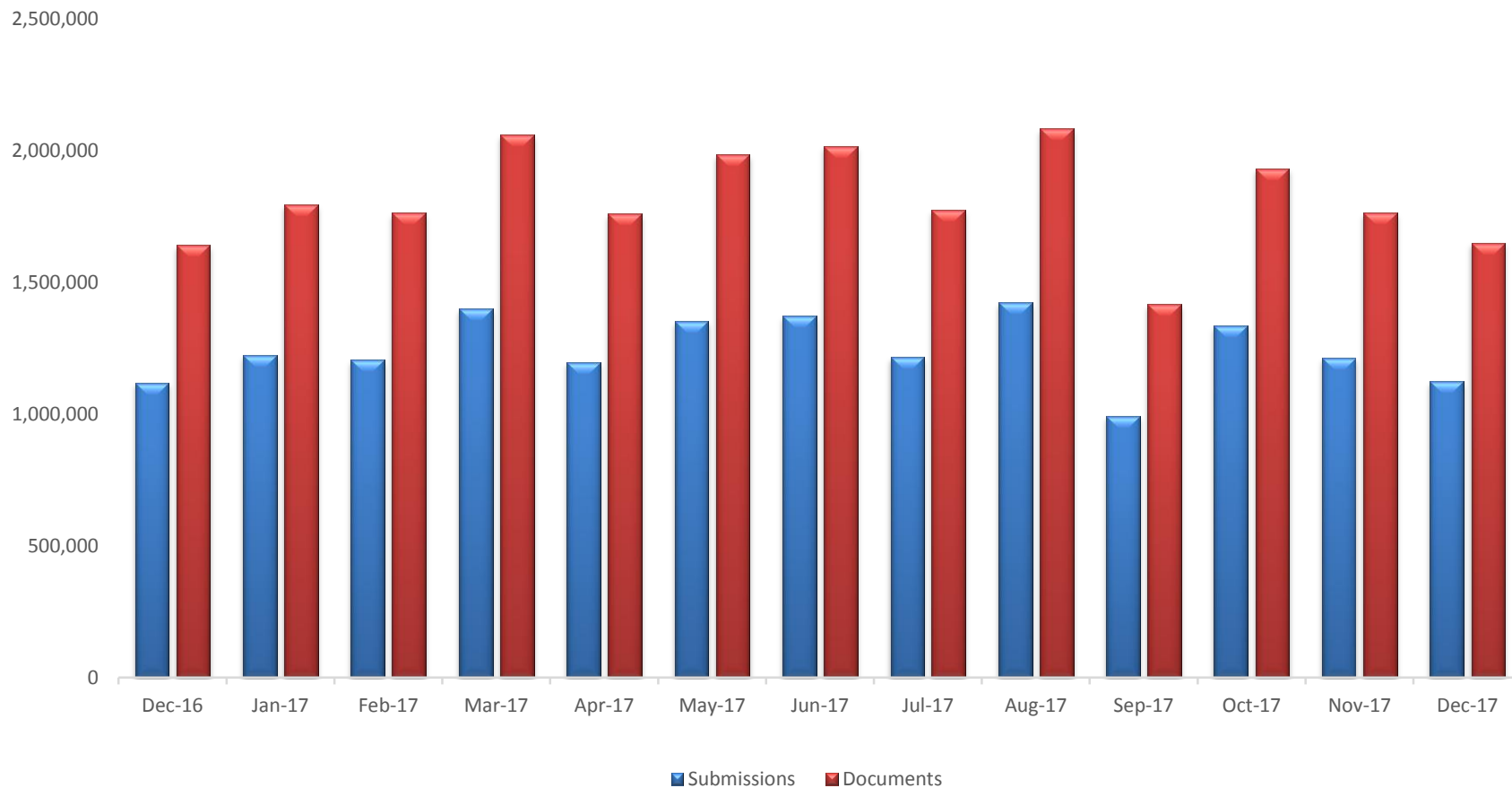
May had the highest volume day on May 31 at 74,102 submissions

June had the most submissions during the 3:00 P.M. hour at 8,246

August had the most new cases filed during a given month at 72,800

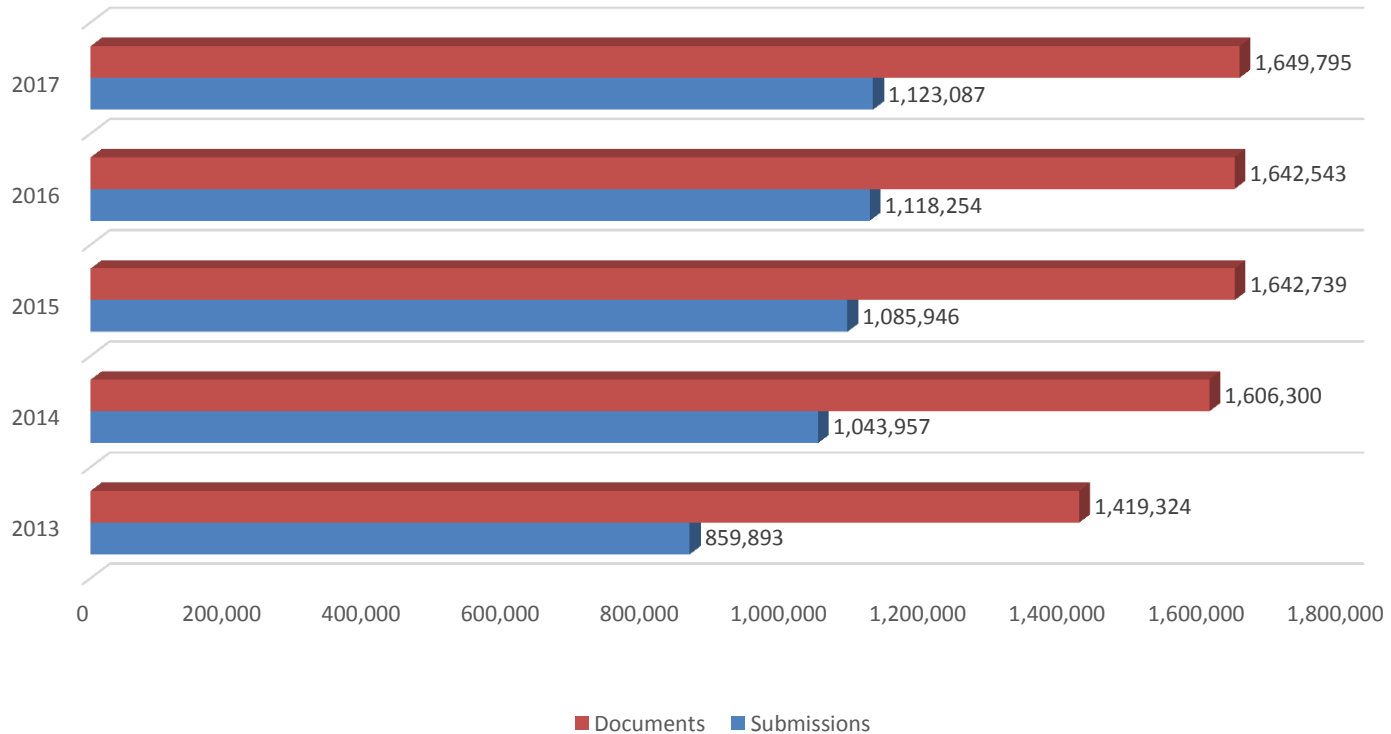


# Year at a Glance



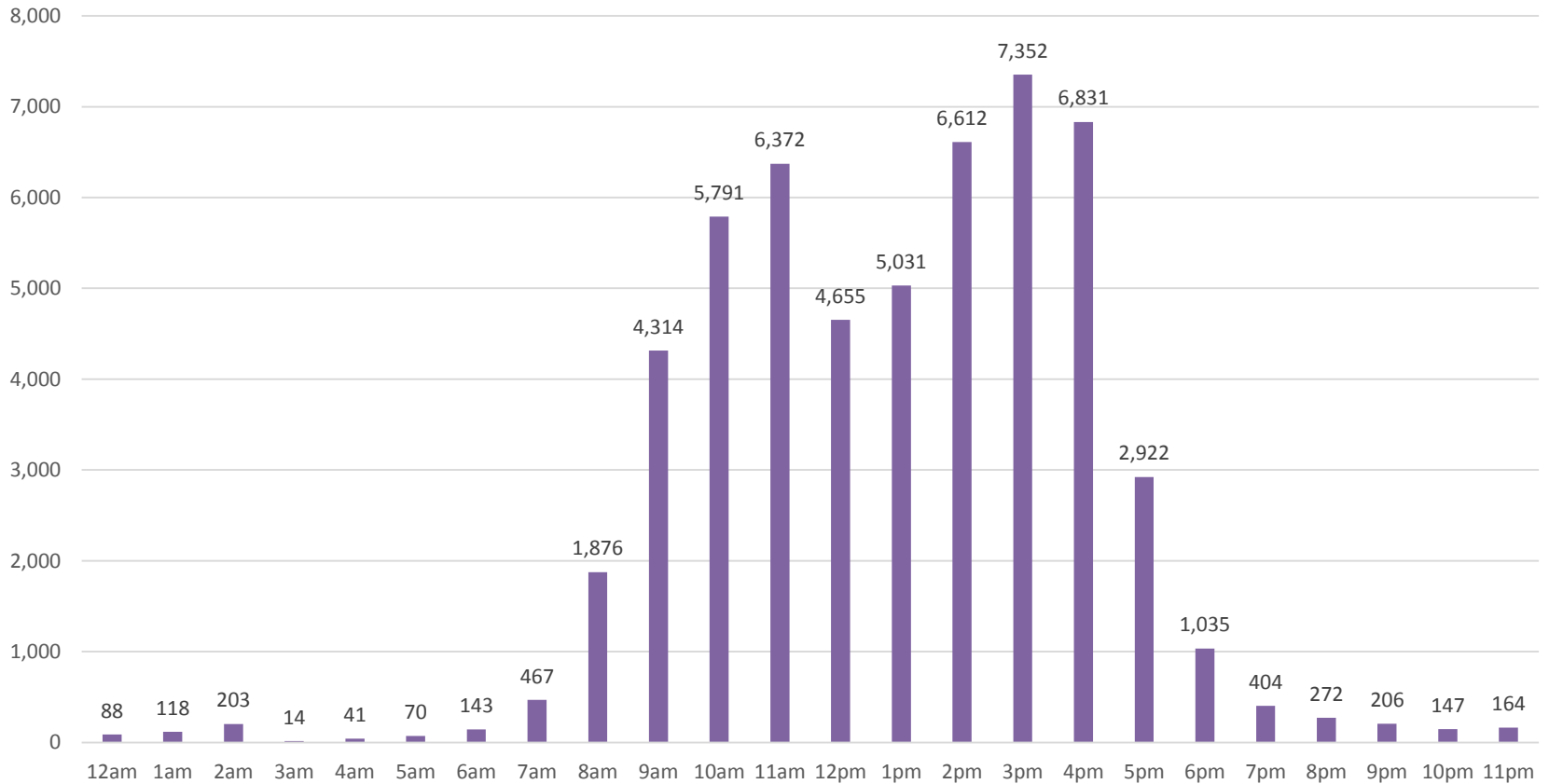


# Dec. E-Filing Past 5 Years



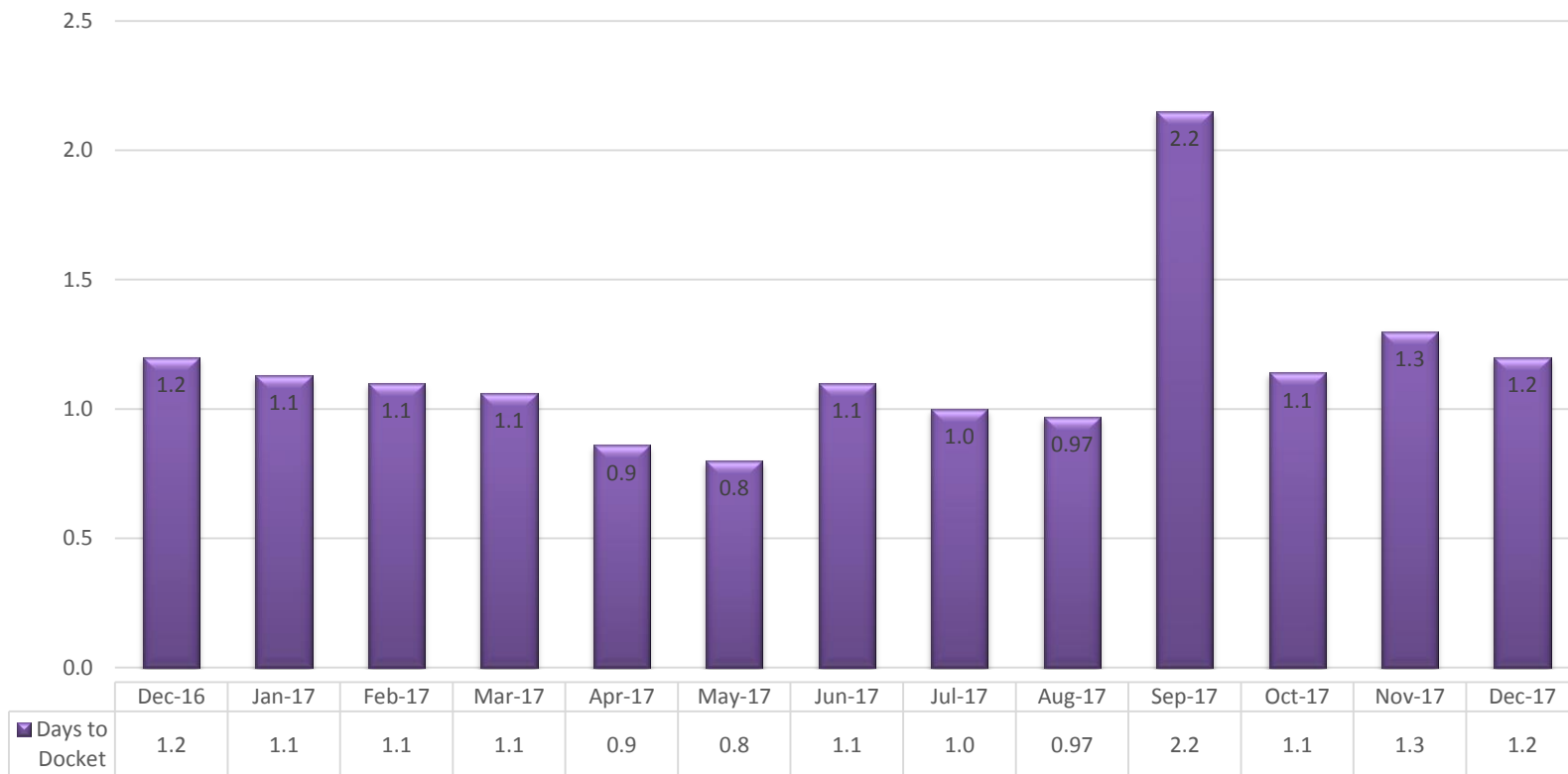


# Average # Filings Per Hour in Nov.



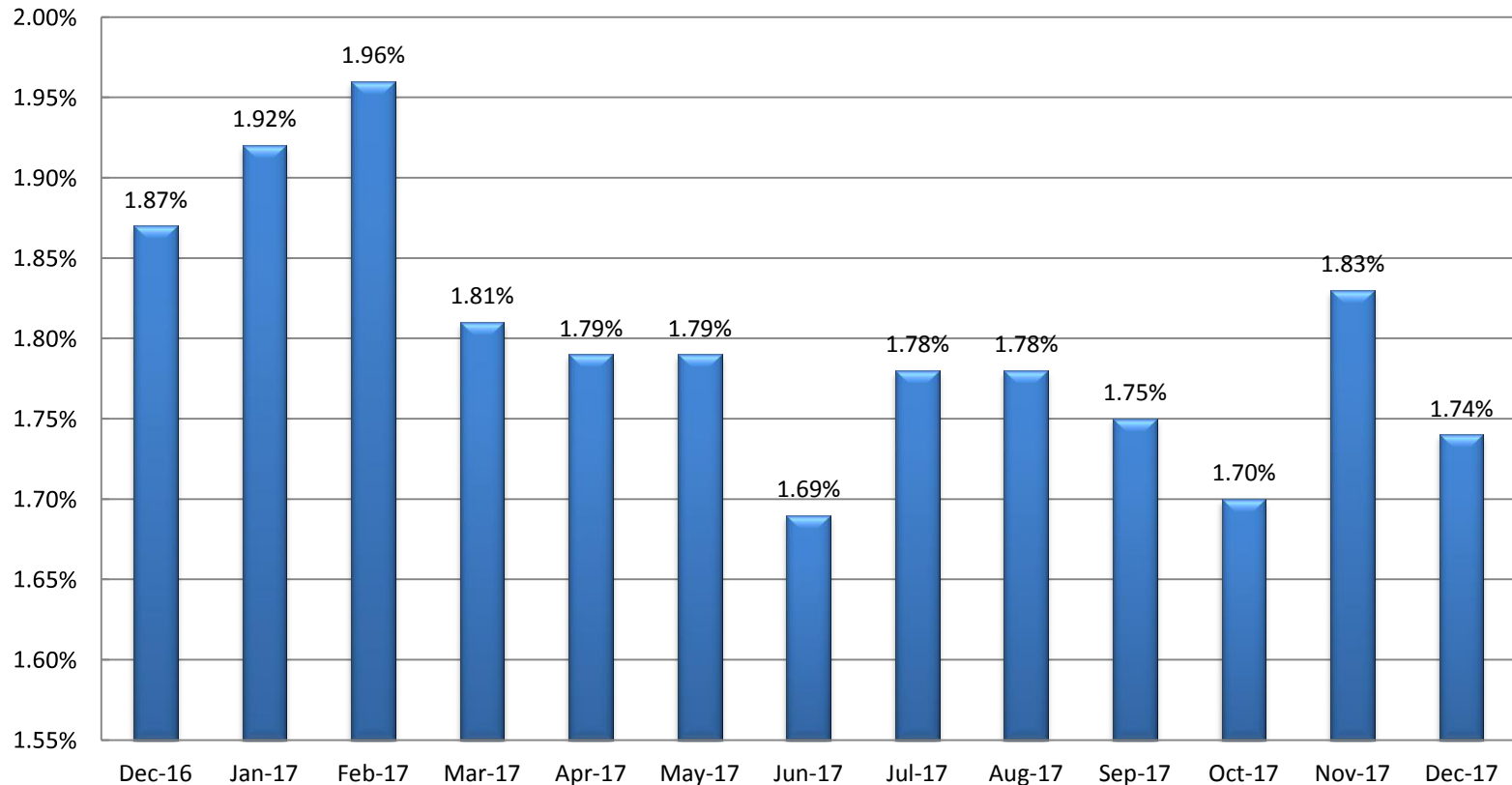


# Average # Days to Docket During Dec.

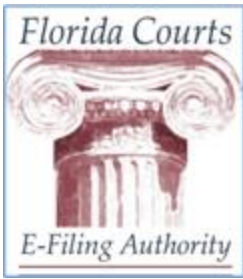




# % Filings Returned to Correction Queue in Dec.

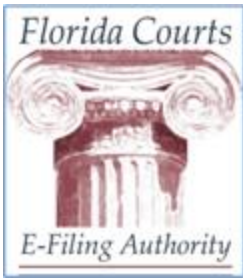




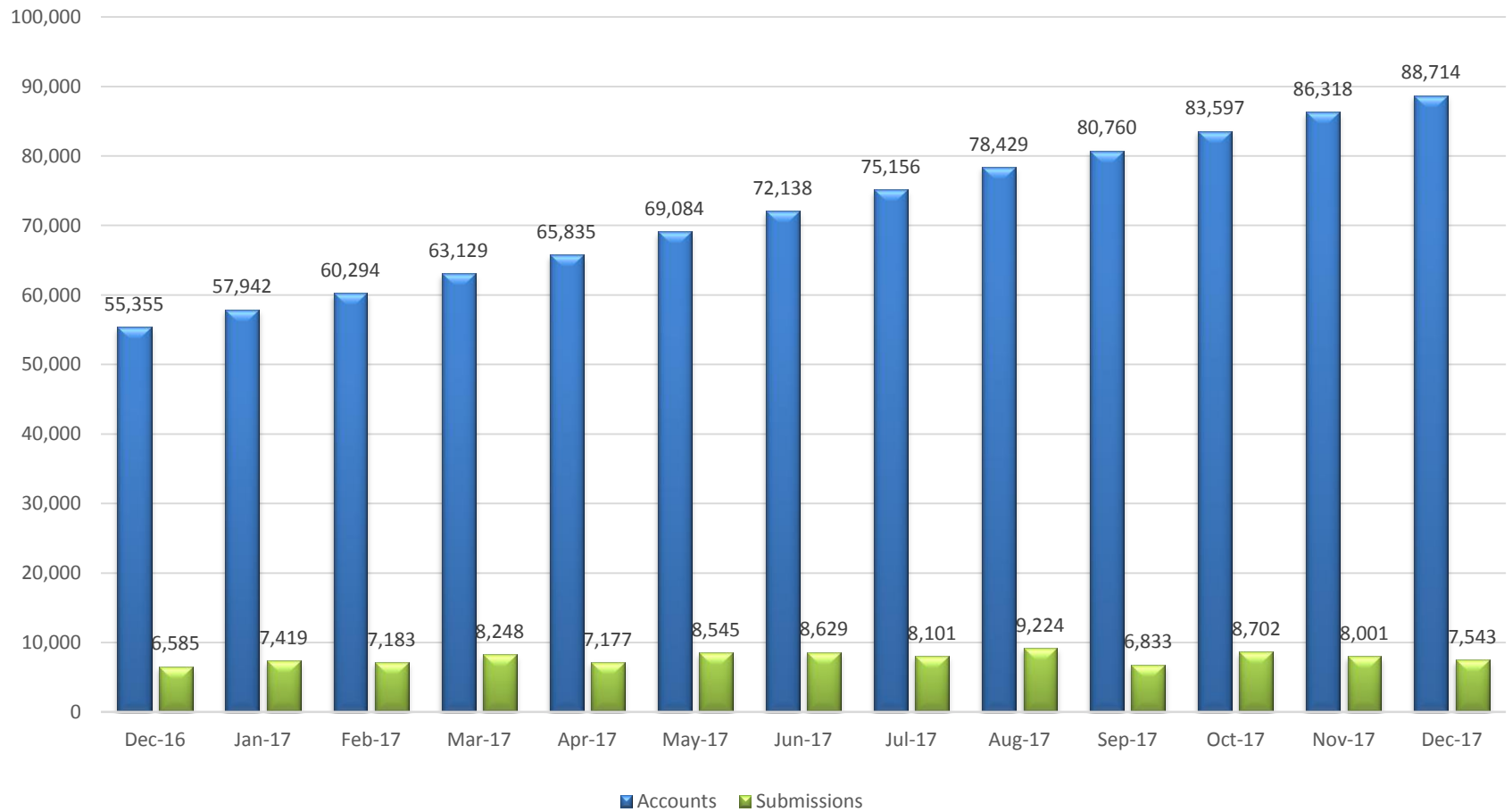


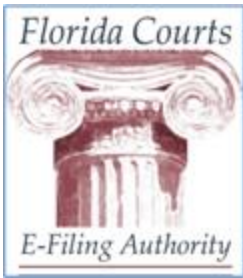
# Portal Activity by Top Filer Roles in Nov.

Filer Role	# of Accounts	# of Submissions	% of Submissions
Attorneys	77,465	980,410	87.3%
Judges	1,118	82,380	7.36%
Process Servers	1,096	28,895	2.57%
Self-Represented Litigants	88,714	7,543	0.67%

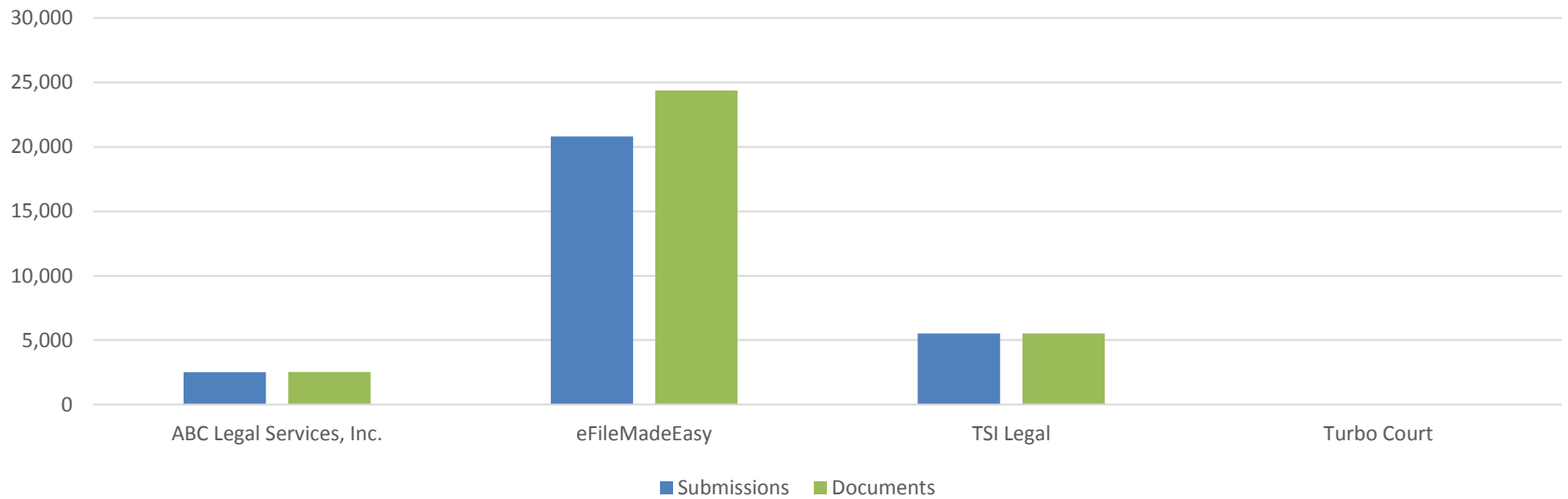


# Self-Represented Litigant Accounts and Submissions in Nov.

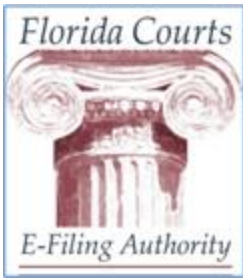




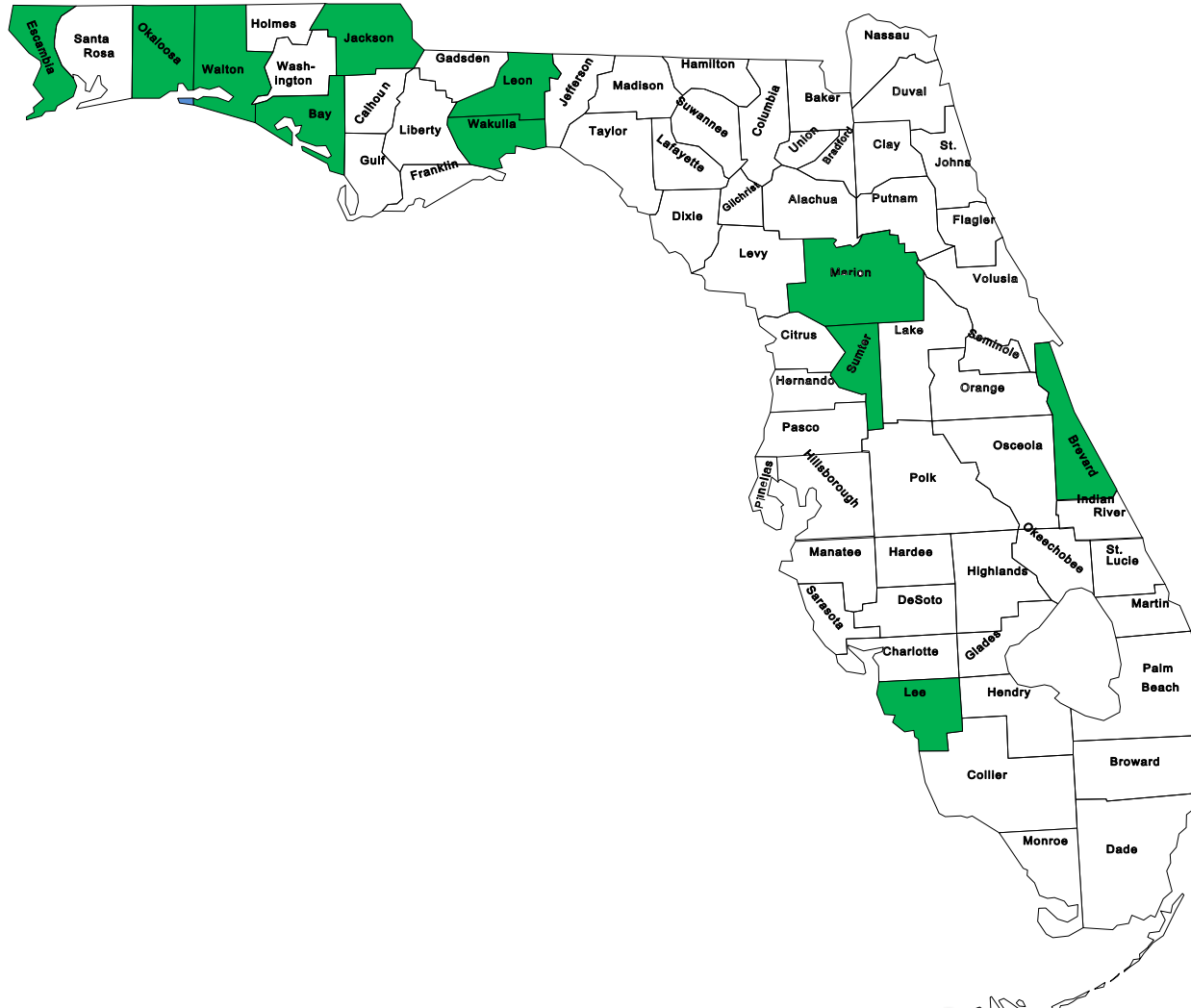
# TPV Dec. Submissions



Organization	# Submissions	# Documents
ABC Legal Services, Inc.	2,501	2,538
eFileMadeEasy	20,810	24,374
TSI Legal	5,525	5,525
TurboCourt	3	11



# Accepting Proposed Orders via Portal





# Proposed Orders Received through the Portal

Circuit	County	# Proposed Orders
1 <sup>st</sup>	Escambia	843
	Okaloosa	458
	Walton	115
2 <sup>nd</sup>	Leon	116
	Wakulla	44
5 <sup>th</sup>	Marion	153
	Sumter	13
14 <sup>th</sup>	Bay	254
	Jackson	13
18 <sup>th</sup>	Brevard	684
20 <sup>th</sup>	Lee	10



# E-Filed Orders via Viewer to Portal

Circuit	County	Submissions
1 <sup>st</sup> – Mentis	Escambia	8,473
	Okaloosa	4,242
	Santa Rosa	2,519
	Walton	228
2 <sup>nd</sup> – Mentis	Franklin	34
	Jefferson	1
	Leon	479
	Liberty	2
	Wakulla	27
3 <sup>rd</sup> – ICMS	Columbia	42



# E-Filed Orders via Viewer to Portal

Circuit	County	Submissions
4 <sup>th</sup> – ICMS	Nassau	54
8 <sup>th</sup> – ICMS	Alachua	2,502
	Baker	224
	Bradford	318
	Gilchrist	176
	Levy	178
	Union	90
9 <sup>th</sup> – Mentis	Orange	46
10 <sup>th</sup> – ICMS	Highlands	0
11 <sup>th</sup> – Mentis	Miami-Dade	5,012
12 <sup>th</sup> – Mentis	Desoto	31



# E-Filed Orders via Viewer to Portal

Circuit	County	Submissions
12 <sup>th</sup> – Mentis	Manatee	177
15 <sup>th</sup> – JVS	Palm Beach	15,942
17 <sup>th</sup> – CMS	Broward	5,914
18 <sup>th</sup> – ICMS	Brevard	1,078
19 <sup>th</sup> – Mentis	Indian River	288
	Martin	5
	St. Lucie	12
20 <sup>th</sup> – Mentis	Charlotte	21
	Collier	12
	Lee	79





# # Judicial Single Session Filings

County	Submissions
Alachua	0
Bay	997
Brevard	3,884
Broward	6,505
Calhoun	113
Charlotte	473
Citrus	25
Clay	268
Collier	1,087
Columbia	1,265
Miami-Dade	310

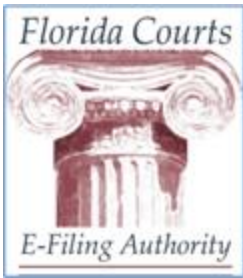
County	Submissions
Dixie	191
Duval	3,205
Escambia	5
Franklin	36
Gadsden	260
Gulf	168
Hamilton	195
Hernando	927



# # Judicial Single Session Filings

County	Submissions
Highlands	579
Holmes	150
Indian River	1,347
Jackson	246
Jefferson	74
Lafayette	18
Lake	751
Lee	1,012
Leon	2,222
Liberty	54

County	Submissions
Madison	164
Marion	3,050
Martin	1,045
Nassau	113
Okaloosa	20
Okeechobee	203
Orange	4,592
Osceola	154
Pinellas	4
St. Lucie	2,167



# # Judicial Single Session Filings

County	Submissions
Seminole	2
Sumter	678
Suwannee	47
Taylor	371
Wakulla	243
Washington	319
FSC	587



# Portal Team Projects

Project	Status
<b>System-to-System E-Filing [TPV]</b>	Providing technical support to TPV with system-to-system e-filing. 9 Vendors Certified, working with 2 more
<b>DIY Documents</b>	As approved, add A2J interviews to the Portal to assist the Self-Represented Litigant – Eviction 30 days into 90 day proof of concept
<b>Criminal Case Initiation</b>	Working with FCTC Portal Sub-Committee to scope out the process and prepare a draft document
<b>Maintenance Release</b>	Deployed to Production January 6, 2018
<b>Release 2018.01</b>	Spec writing for Release 2018.01 – April 20, 2018
<b>Bounce Backs</b>	There are a large number of Portal accounts that receive multiple bounce back notifications. Working to clean up bad email addresses in the Portal
<b>Change Advisory Board</b>	Meets every other month to discuss Portal enhancement requests and make recommendations to the EFAB